ILI: 0.52



# 2017 AWWA Water Audit Level 1 Validation — Review Document

#### Audit Information:

**Utility: Sweetwater Authority** 

PWS ID: 3710025

System Type: Potable

Audit Period: Fiscal Year 2017-2018

of Finance), Jennifer Sabine (Assistant General Manager), Nathan Golder (Distribution Manager) Doane (Plant Maintenance Supervisor), Gregg Harpenau-Parks (Customer Service Manager), Sue Mosburg (Program Manager), Rich Stevenson (Director Utility Representation: Justin Brazil (Water Treatment Superintendent), Clay Clifton (Program Analyst), Erick Del Bosque (Engineering Manager), Davis

Validation Date: 11/1/2018

Call Time: 9:00 am

Sufficient Supporting Documents Provided: Yes

# Validation Findings & Confirmation Statement:

Key Audit Metrics:

Data Validity Score: 68

Real Loss: 8.04 (gal/conn/day)

Data Validity Band (Level): Band III (51-70)

Apparent Loss: 8.41 (gal/conn/day)

Non-revenue water as percent of cost of operating system; 2.6%

### Certification Statement by Validator

7 and the California Water Code Section 10608.34. This water loss audit report has been Level 1 validated per the requirements of California Code of Regulations Title 23, Division 2, Chapter

All recommendations on volume derivation and Data Validity Grades were incorporated into the water audit. oxtimes

#### Validator Information:

Water Audit Validator: Tory Wagoner Validator Qualifications: Contractor for CA-NV AWWA Water Loss TAP

# 2017 AWWA Water Audit Level 1 Validation

Sweetwater Authority

Water System ID Number:

Fiscal Year 2017-2018 Water Audit Period

# Water Audit & Water Loss Improvement Steps:

Steps taken in preceding year to increase data validity, reduce real loss and apparent loss as informed by the annual validated water audit

several water production meter tests in the next fiscal year (2018-19) to determine the root of the problem. The Authority is currently taking measures to address the issue. Perdue Treatment Plant. The Authority then initiated a consultant selection process to provide technical assistance, and ultimately implemented plant production, implemented in mid-to-late 2017 seemed to be causing under-registration of flows by the water production meter at the Robert A. supporting technology and data handling practices. No issues were found. The Authority then suspected that operation changes in water treatment however, when the issue persisted in the following months the Authority looked into its billing and customer meter reading practices, as well as the consumption for the previous month exceeded water production for the second consecutive month. This was first thought to a data anomaly, Sweetwater Authority (Authority) first noticed an issue with non-revenue water at the beginning of calendar year 2018, when reported water

Staff participated in water loss control training seminars and conferences to gain a deeper understanding of water loss control best practices. Staff also researched new technologies and methods being used by other water systems to recover non-revenue water used during distribution system flushing

One staff member attended training and received Water Audit Validator Certification.

## Certification Statement by Utility Executive:

in their manual, Water Audits and Loss Control Programs, Manual M36, Fourth Edition and in the Free Water Audit Software version 5. Code Section 10608.34 and has been prepared in accordance with the method adopted by the American Water Works Association, as contained This water loss audit report meets the requirements of California Code of Regulations Title 23, Division 2, Chapter 7 and the California Water

JENNIFER H. SABINE **Executive Name (Print)** 

ASSISTANT GENERAL MER **Executive Position** 

flavore Hake 12/7/18